

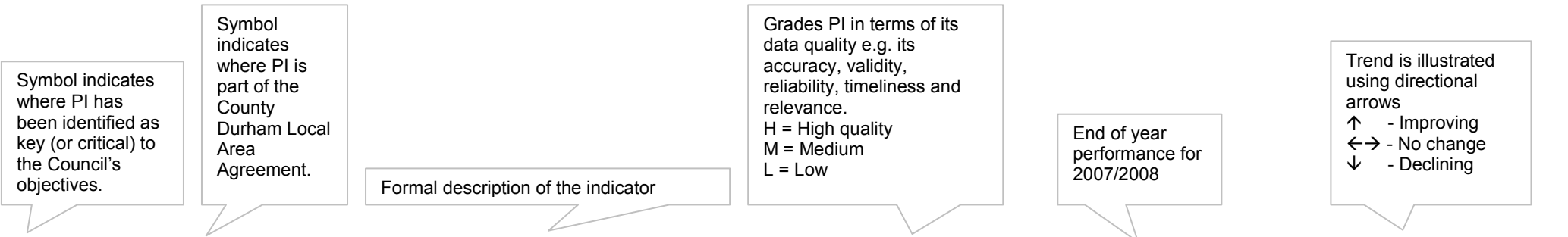


# HEALTHY WITH STRONG COMMUNITIES PERFORMANCE UPDATE REPORT OVERVIEW AND SCRUTINY QUARTER 4 2007/2008 (START APRIL 2007- END MARCH 2008)

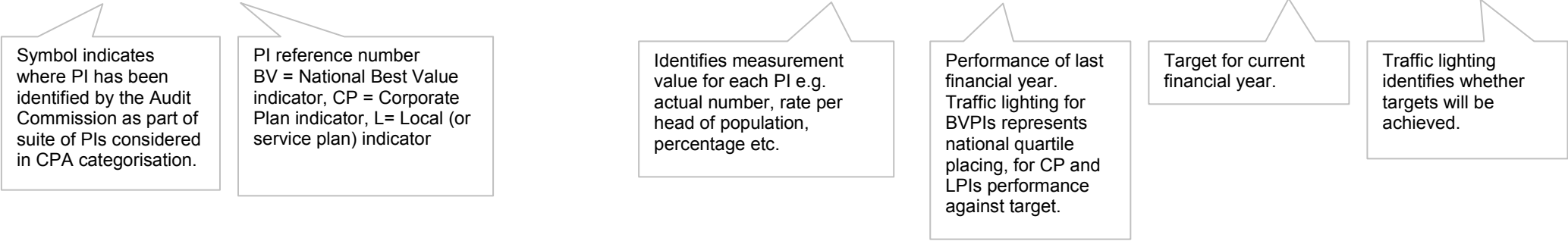
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# COLUMNS OF THIS REPORT EXPLAINED



Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			



# SUMMARY

## Purpose of this report

This is the final bi-quarterly report against the Corporate Plan's Healthy Borough and Strong Communities Delivery Plans, covering the period from the 01 April 2007 to 31 March 2008. Healthy Borough and Strong Communities Strategic Working Group will also receive this report. Management Team and Cabinet will receive a composite report covering all ambitions and corporate governance.

The report provides data on 20 Healthy and 29 Strong performance indicators. 11 performance indicators are key to the Council's aims and objectives. 9 are used in the performance assessment element of Comprehensive Performance Assessment. 7 indicators are monitored through the Local Area Agreement.

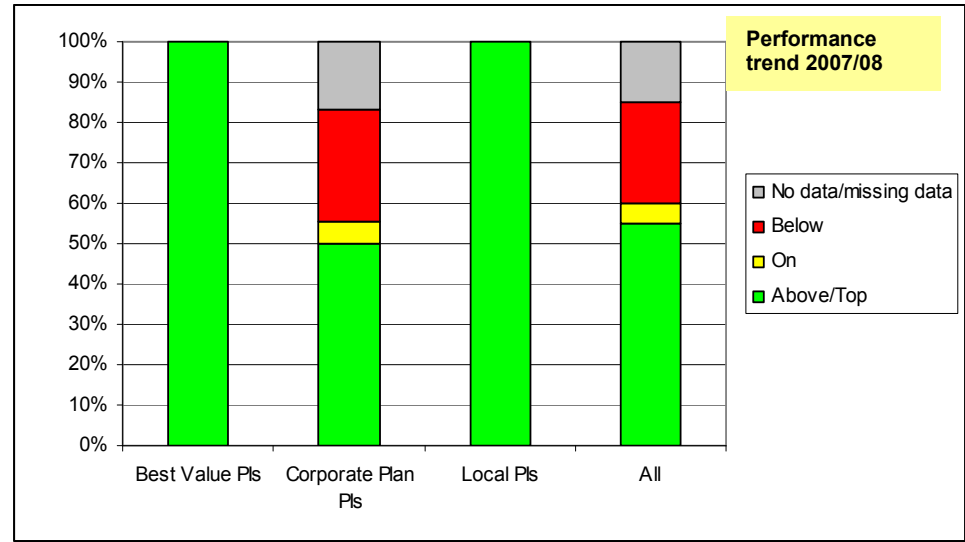
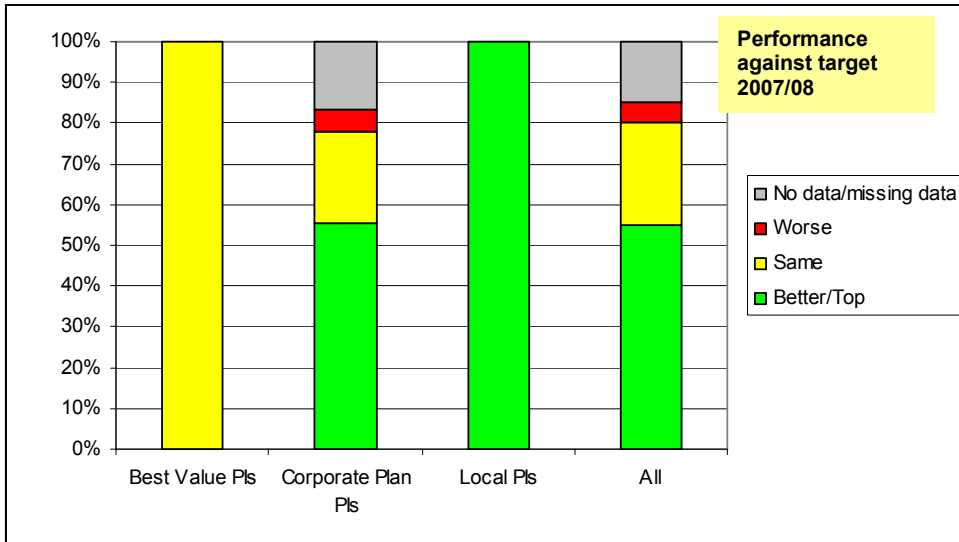
Whilst providing a full summary of progress to date, this is essentially an exception report, drawing attention to where performance is off target to promote discussion and action.

# HEALTHY BOROUGH

## 2007/08 performance

Of 20 indicators, 11 have demonstrated improved performance against 2006/2007 actual outturns, 4 have performed at the same level and 1 has performed at a worse level. 11 indicators have achieved the 2007/2008 targets and 5 were off target. Narrative for the 'exception indicators' is included in the table overleaf.

Indicator type	Total No.	QUARTILE					TREND				TARGET			
		Top	Average		Bottom	No data/missing data	Better/Top	Same	Worse	No data/missing data	Above/Top	On	Below	No data/missing data
			Above	Below										
Best Value PIs	1	0	0	0	1	0	1	0	0	1	0	0	0	
Corporate Plan PIs	18	Not applicable					10	4	1	3	9	1	5	3
Local PIs	1	Not applicable					1	0	0	0	1	0	0	0
All	20	0	0	0	1	0	11	5	1	3	11	1	5	3



# HEALTHY BOROUGH PI TABLE

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
<b>Objective: Improved public health</b>											
	☑		BV166 (a)	Score against a checklist of enforcement best practice for Environmental Health trading standards	%	H	70%	70%	70%	↔	Yes
☑			CPH03	Percentage of population participating in 30 minutes of moderate exercise 3 times per week	%	L	16.90%	16.90%	17%	↔	No
<b>Explanation:</b> - Performing 0.1% under target. We are working in partnership with the Primary Care Trust, School Sports Coordinators, and the Sporting Hub to deliver a CIF programme which involves three projects to address this slight imbalance.											
☑			CPH04	Percentage of high risk food premises inspections that should and were carried out	%	H	98%	99%	100%	↑	No
			CPH05	Pest Control - Percentage of pest control complaints responded to within 3 days	%	H	90%	95%	92%	↑	Yes
☑			CPH06	General PH- Percentage of general public health complaints responded to within 3 days	%	H	95%	97%	92%	↑	Yes
			CPH07	Air Pollution- the number of authorised premises inspected within the year	%	H	92%	100%	100%	↑	Yes
			CPH16	Representative facility use by young people under 16	%	M	23.6%	29.51%	25%	↑	Yes
☑			CPH17	Representative facility use by people from the most disadvantaged socio-economic groups	%	M	N/A	16.37%	TBE	N/A	N/A
<b>Explanation:</b> - Target not set because baseline is to be established.											
☑			CPH18	Representative facility use by people aged over 60	%	M	9.90%	9.78%	10%	↓	No
			CPH19	Representative facility use by people from black and ethnic minorities	%	M	0.42%	1.30%	0.8%	↑	Yes
			CPH20	Proportion of facility use by disabled people aged under 60 years	%	M	1.11%	2.59%	2%	↑	Yes
			CPH21	Percentage of population volunteering in sport and active recreation for at least one hour per week	%	M	5.50%	5.50%	5.56%	↔	No

N/A Not available TBE To be established

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
				<b>Explanation:</b> - Performing 0.06% under target. The recent appointment of a Club and Volunteer Development Officer will have a significant impact on this PI in the future.							
			CPH22	Percentage of population that is within 20 minutes travel time (urban areas – by walk – rural areas – by car) of a range of three different facility types, of which one has achieved a quality assured standard	%	H	27.7%	27.70%	35%	↔	No
				<b>Explanation:</b> - Performing 7.3% under target. Newton Aycliffe Leisure Centre (NALC) assessment delayed due to internal issues at Quest. NALC is now scheduled to be assessed in June 2008.							
			CPH23	Percentage of population that are within 15 minutes walking time from a NPFA accredited playground	%	H	79%	79%	70%	↔	Yes
		<input checked="" type="checkbox"/>	CPH25	Percentage of 5-16 year olds engaged in 2 hours a week minimum on high quality PE and school sport within and beyond the curriculum	%	H	72%	85%	85%	↑	Yes
			CPH26	Subsidy per visit (leisure centres)	£	H	£6.27	*	TBE	N/A	N/A
			LPI40	Representative Facility Use by Young Women 11-19	%	L	1.90%	4.10%	3%	↑	Yes
<b>Objective: Increased independent living</b>											
<input checked="" type="checkbox"/>			CPH30	Adults with physical disabilities helped to live at home per 1,000 population aged 18-64 (PAF C29)	Per 1,000	H	7.9	8.6	5.4	↑	Yes
<input checked="" type="checkbox"/>			CPH31	Older people helped to live at home per 1,000 population aged 65 and over (PAF C32)	Per 1,000	H	116.5	117.4	90.5	↑	Yes
			CPH 32	Percentage of users satisfied with leisure programmes	%	L	N/A	89.66%	TBE	N/A	N/A
				<b>Explanation:</b> - Target not set because baseline is to be established.							

N/A Not available TBE To be established

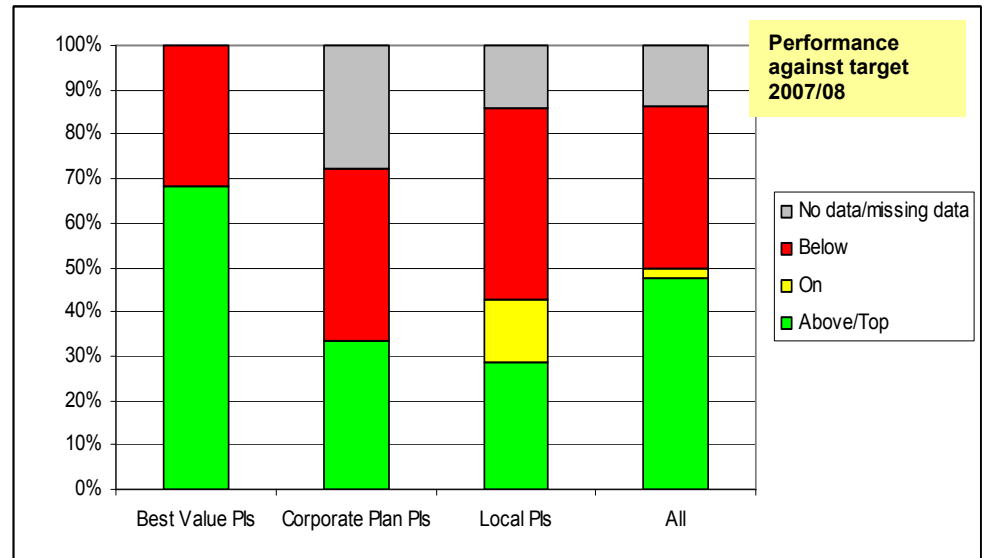
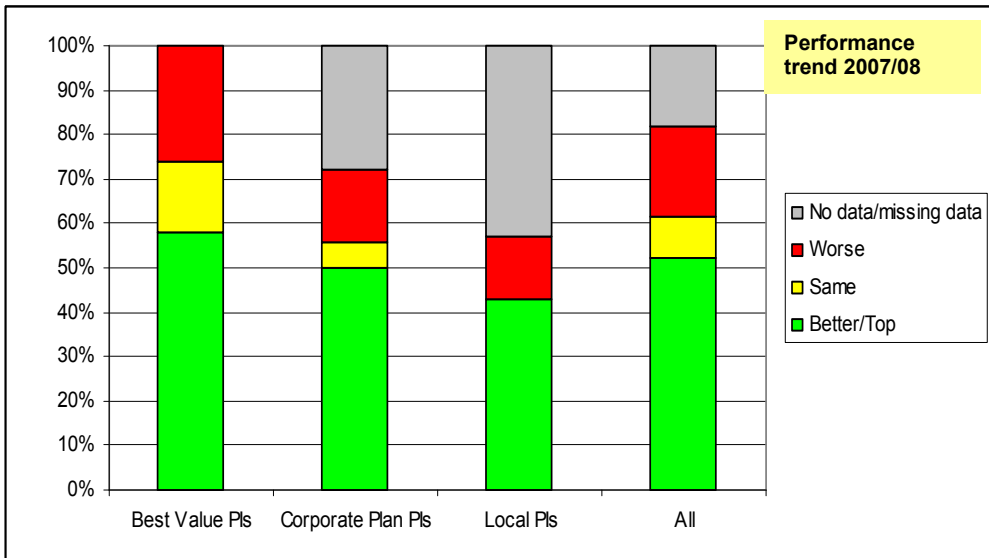
\* Figure was not available at the time this report was produced and will be available after close of accounts.

# STRONG COMMUNITIES

## 2007/08 Performance

Of 29 indicators, 23 have demonstrated improved performance against 2006/2007 actual outturns, 4 are performing at the same level and 8 are performing at a worse level. 21 indicators have performed above 2007/2008 targets and 13 are under target. Narrative for the 'exception indicators' is included in the performance indicator table overleaf.

Indicator type	Total No.	QUARTILE					TREND				TARGET			
		Top	Average		Bottom	No data/missing data	Better/Top	Same	Worse	No data/missing data	Above/Top	On	Below	No data/missing data
			Above	Below										
Best Value PIs	19	10	3	2	2	2	11	3	5	0	13	0	6	0
Corporate Plan PIs	18	Not applicable					9	1	3	5	6	0	7	5
Local PIs	7	Not applicable					3	0	1	3	2	1	3	1
All	29	10	3	2	2	2	23	4	9	8	21	1	16	6



# STRONG COMMUNITIES PI TABLE

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
<b>Objective: Quality, affordable and sustainable housing</b>											
	<input checked="" type="checkbox"/>		BV063	Energy efficiency: The average Standard Assessment Procedure rating of local authority owned dwellings		H	71	74	71	↑	Yes
			BV064	Number of non-local authority-owned vacant dwellings returned to occupation or demolished during the financial year		H	0	0	26	↔	No
<b>Explanation:</b> - Performing 26 properties below target. Demolition contract approval now received, in the process of disconnection of utilities, asbestos surveys and bat risk assessment to be completed prior to demolition works.											
	<input checked="" type="checkbox"/>		BV066 (a)	Proportion of rent collected	%	H	98.84%	99.09%	98.80%	↑	Yes
			BV066 (b)	Number of local authority tenants with more than seven weeks rent arrears as a percentage of the total number of council tenants	%	H	3.89%	3.32%	4%	↑	Yes
			BV066 (c)	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	%	H	19.90%	20.13%	13%	↓	No
<b>Explanation:</b> - Performing 7.13% under target. Significant focus on tackling rent arrears has resulted in an overall reduction of 10% and a collection rate of 99.09%.											
			BV066 (d)	Percentage of local authority tenants evicted as a result of rent arrears	%	H	0.10%	0.15%	0.20%	↓	Yes
	<input checked="" type="checkbox"/>		BV183 (b)	Average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need	Weeks	H	0	0	0	↑	Yes
			BV184 (a)	Proportion of local authority dwellings which were non-decent at the start of the financial year	%	H	42%	38%	23%	↑	No
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	BV184 (b)	Percentage change in the proportion of non-decent dwellings between the start and the end of the financial year	%	H	+12%	-40%	+65%	↓	No
<b>Explanation:</b> - The Council fell short of meeting its target this year, but the Capital Programme now only targets Decent Homes works and the recent strategic partnership with Mears ensures we are still on target to achieve Decent Homes by the target date of 31st December 2010.											



# STRONG COMMUNITIES PI TABLE

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
<b>Objective: Quality, affordable and sustainable housing</b>											
			BV202	Number of people sleeping rough on a single night within the area of the authority	No.	M	0	0	0	↑	Yes
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		BV212	Average time taken to re-let local authority housing	Days	H	30	41	30	↓	No
				<b>Explanation:</b> - Performing 11 days under target. The department has successfully let some long term voids in Sheltered housing schemes which has impacted on this indicator and has resulted in the target not being achieved. Examples of properties and days void which have been let include 1 No at Dean Bank Grange 883 days, 3 No at Thurlow Grange 736, 519 and 505 days, 1 No at Cleves Cross Grange 624 days.							
		<input checked="" type="checkbox"/>	BV213	Number of households who considered themselves as homeless, for whom housing advice casework intervention resolved their situation	No.	H	7	8	4	↑	Yes
			BV225	Score against a checklist for actions against domestic violence	%		82%	82%	100%	↔	No
				<b>Explanation:</b> - Performing 18% under target. The actions identified within the checklist are from national priorities, achievements have been made in relation to a number of actions including the establishment of a Domestic Violence Forum and development of an education pack.							
			CPS01	Percentage of clients satisfied with HIA service	%	L	100%	100%	87%	↑	Yes
			CPS04	Percentage of incidents of serious anti-social behaviour responded to within 3 working days	%	H	99.05%	100%	100%	↑	Yes
	<input checked="" type="checkbox"/>		CPS06	% Urgent repairs completed within Government time limits	%	H	96%	89%	97%	↓	No
				<b>Explanation:</b> - Performing 8% under target. The partnering arrangements with Mears commenced on 11 February and the period through to 31st March has been part of a transitional and mobilisation period of developing and testing IT communications and that new procedures are continually being embedded.							
			CPS07	Satisfaction with Gas Servicing	%	L	92%	92.3%	93%	↑	No
			CPS08	Satisfaction with condition of new let properties	%	M	80%	78%	88%	↓	No
				<b>Explanation:</b> - Performing 10% under target. Currently going through a transitional period following a Partnering Contract with Mears.							
			CPS10	Proportion of private sector vacant dwellings (which have been empty over six months as at 1st April) that are returned to use during the financial year with Council involvement	%	H	0%	0%	10%	↔	No
				<b>Explanation:</b> - Performing 10% under target. Work is underway on a Group Repair Scheme that will bring 6 empty properties back into use, however this will not be completed until the end of June 2008 and therefore has influenced the performance throughout 2008/09.							

# STRONG COMMUNITIES PI TABLE

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
<b>Objective: Quality, affordable and sustainable housing</b>											
<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	CPS11	Percentage of vulnerable private sector housing in the borough that meets Decency Standard	%	H	58.4%	N/A	65%	N/A	N/A
				<b>Explanation:</b> - A robust baseline for this indicator has not yet been established as the information can only be provided through the completion of a Private Sector Stock Condition Survey for the Borough. This has been previously highlighted with the Durham Housing Neighbourhood Partnership Board, but it is likely that any future survey would be commissioned collectively across the sub region rather than for Sedgefield alone. However, this remains a key issue for housing policy.							
			CPS12	Affordable housing index (average price for semi and terraced housing/average males earnings) - Male	No.	H	4.41	5.71	N/A	N/A	N/A
			CPS13	Number of homeless applications	No.	H	238	26	350	↑	Yes
				<b>Explanation:</b> - Performing 324 applications above target. The reduction in the number of statutory homeless applications is due to the commitment and increase of homeless preventative work.							
		<input checked="" type="checkbox"/>	CPS14	Number of homeless applications from 16-17 year olds	No.	H	29	2	40	↑	Yes
				<b>Explanation:</b> - Performing 38 applications above target. Commitment to partnership working through the Countywide Joint Protocol system has enabled young people to secure alternative housing options.							
			CPS21	Average weekly cost per dwelling – Management	£	H	£19.15	£21.38	£18.63	↓	No
			LPI15	Average weekly cost per dwelling – Repair	£	H	£11.93	£15.18	£14.29	↓	No
			LPI16	Percentage of rent lost through dwellings becoming vacant	%	H	0.91%	1.00%	1.00%	↓	Yes
			LPI17	Rent arrears of current tenants as a proportion of the authority's rent roll	%	H	1.66%	1.56%	2.00%	↑	Yes
			LPI18	Rent written off as not collectable as a proportion of the authority's rent roll	%	H	0.37%	0.52%	0.5%	↓	No
			LPI36	Percentage of homelessness applications decided and notified within 33 working days	%	H	89%	90%	92%	↑	No
				<b>Explanation:</b> - Performing 2% under target. Prevention agenda has resulted in reduction; therefore only complex cases are measured by this performance indicator.							

N/A Not applicable or not available

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
	<input checked="" type="checkbox"/>		LPI44	% homelessness applications that are repeat applications	%	H	4%	0%	10%	↑	Yes
<b>Objective: Safer neighbourhoods</b>											
			BV126	Number of domestic burglaries per 1,000 households	Per 1,000	M	8.31	7.97	8.8	↑	Yes
			BV127 (a)	Violent crime per year, 1,000 population in the Local Authority area	Per 1,000	M	18.97	16.76	19.99	↑	Yes
			BV127 (b)	Robberies per year, per 1,000 population in the Local Authority area	Per 1,000	M	0.05	0.19	1	↓	Yes
			BV128	Number of vehicle crimes per 1,000 population	Per 1,000	M	7.76	6.18	7.79	↑	Yes
			BV174	Number of racial incidents per 100,000 population	Per 1,000	M	3.43	3.43	5	↔	Yes
	<input checked="" type="checkbox"/>		BV175	Percentage of racial incidents recorded by the Council subject to subsequent action	%	H	100%	100%	100%	↑	Yes
			CPS02	Percentage of incidents of racial harassment responded to on the same day	%	M	100%	100%	100%	↑	Yes
			CPS03	Percentage of incidents of extreme anti-social behaviour responded to within 1 working day	%	H	100%	100%	100%	↑	Yes
<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	CPS15	Total BCS crime within the Borough	No.	M	4,651	4,182	4,098	↑	No
			CPS16	Fear of crime – percentage of residents surveyed who feel 'fairly safe' or 'very safe' after dark whilst outside	%	L	New PI for 2007/08	57.2%	N/A	N/A	N/A
				<b>CPS 16, 17 and 18:</b> - Performance suggests improvement against previous surveys (which are not strictly statistically comparable and so not referenced). No improvement targets have been set as Local Government Reorganisation is likely to mean that no survey will be undertaken for the same geographical area again.							
			CPS17	Fear of crime – percentage of residents surveyed who feel 'fairly safe' or 'very safe' during the day whilst outside	%	L	New PI for 2007/08	94.5%	N/A	N/A	N/A
		<input checked="" type="checkbox"/>	CPS18	Anti-social behaviour – percentage of residents considering themselves affected (a little, a lot, completely) by anti-social behaviour	%	L	New PI for 2007/08	68.7%	N/A	N/A	N/A

N/A Not applicable or not available

Key	CPA	LAA	Ref	Description	Value	DQ	Performance		Target 2007/2008	Trend	On target?
							2006/2007	2007/2008			
			CPS19	Number of reported Domestic Abuse repeat victimisations	No.	M	665	563	375	↑	No
			LPI03	Number of recorded anti-social behaviour incidents	No.	M	14,905	*	20,000	N/A	N/A

N/A Not applicable or not available

\* Figure was not available at the time this report was produced, awaiting figure to be confirmed by Police.